



Modernising Health and Wellbeing Services


Vaccination UK pioneer immunisation services in England, working together with the NHS and schools to improve the health and wellbeing of our children. The organisation entirely transformed their services through the help of technology, partnering with Chess.

From adoption and change management to cyber security and device refreshes, Vaccination UK continuously improves their services delivered to over a million children. They are recognised as a progressive, agile provider, continually striving to achieve the safest, most efficient service possible.

The Business Challenge:

Vaccination UK's processes weren't computerised and involved hundreds of thousands of pieces of printed paper. These documents would be delivered to schools, distributed for consent by staff, filled in by nurses at the immunisation appointment, and returned to Vaccination UK, whose people had to upload the documents to their system and sync with NHS data to update GPs.

 Sector **Healthcare**

 People **200**

Solutions
**Cloud Voice,
Connectivity, Devices,
Cyber Security, Digital,
Change Management &
Adoption Services**

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About Vaccination UK

Vaccination UK aims to make a significant and valued contribution to the health and wellbeing of individuals and local communities by providing high-quality, evidence-based treatment and advice to individuals in a variety of settings.

Vaccination UK has a private sector arm which includes travel services, health and sexual health screenings. The organisation also works with the NHS to deliver vaccination services predominantly in school-age settings. In 2022, Vaccination UK offered over one million vaccinations to children across England. The organisation manages the project from start to finish – the team is responsible for distributing and administering immunisations, including school and parent communication and consent, while also liaising with GP practices to ensure records are up to date.

“Chess was pivotal in helping Vaccination UK take a step forward into modernising our services, streamline our reporting and workforce, and assisting in rolling out a huge step change in how we deliver our services.”

James Hart - Head of Operations for NHS Services

The Solution

Moving to an e-consent platform automated the entire journey, saving on labour, travel and printing costs while also allowing Vaccination UK can spend the money on improving their service. The digitalisation of the project also enhanced reporting – it provided the organisation with complete visibility of the service from start to finish, helping them demonstrate the immunisation delivery according to contracts and agreements.

The Outcome

Chess is the IT supplier of choice for Vaccination UK, working together since 2010: from cyber security services to Microsoft licencing and managed support, adoption and change management.

Working with the NHS has strict security requirements. Members of the supply chain need to comply with the Data Security and Protection Toolkit to ensure patient data is secure.

CyberLab's team of expert penetration testers assess Vaccination UK's security posture on regular basis, advising on best practices and how to fix vulnerabilities.

Our engineering team helped to set up new offices, the infrastructure, and the network, including firewall and endpoint security from Sophos.

Most recently, working together with our Device, Modern Workplace and Mobile consultants as well as their Account Manager, Vaccination UK refreshed a portion of their device fleet. The organisation chose to use fair-market leasing designed to reduce initial investment costs and improve cashflow for a large order. The Chess team managed the full project for Vaccination UK, from sourcing and leasing over 330 iPads to setting up the mobile SIM contracts with EE, working seamlessly with the in-house team.





Chess is one of the UK's leading independent and trusted technology service providers, employing 260 skilled people across the UK, supporting over 25,000 organisations.

By leveraging world-class technology, Chess helps you to connect your people, protect your data, grow your business, reduce your costs and work better together, which means your business, your people and your customers can thrive. At Chess, we're passionate about our unique culture and our continuous investment in our people to be industry experts.

We're extremely proud that our people voted us No.1 in 'The Sunday Times 100 Best Companies to Work for' list 2018, and we continue to celebrate more than ten years in the top 100.



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