



# Cloud Voice

## Collaborate

A complete unified communications experience for your business.

Introducing Cloud Voice Collaborate

# Effective communications are fundamental to business success

Today, more so than ever, your business needs to be agile to respond to customers quickly, day or night, and your employees need to be equipped to handle a constant flow of queries across multiple channels. In this new digital age we live in, faster response times can be a key differentiator, helping you stay ahead of the competition and stand out in a crowded market.

Whether internally collaborating with other employees or dealing externally with customers, your business would benefit from a fully-unified ICT environment. By effectively connecting people, applications, clouds and networks, you can transform how quickly and efficiently information is shared, thereby satisfying your customers' increasing demands as well as improving employee productivity.

## A true unified comms experience

Cloud Voice Collaborate offers instant messaging, presence, voice, video, desktop and application sharing, and document sharing. Driven through a set of end user applications for Windows, Mac, Android and iOS, it enables users to access business communications and collaboration services from their favourite devices - wherever they are.

It supports all the features and functionality of the telephony service for a true unified communications experience.

# The Collaborate Experience

Desktop display at-a-glance

Availability, Presence Status

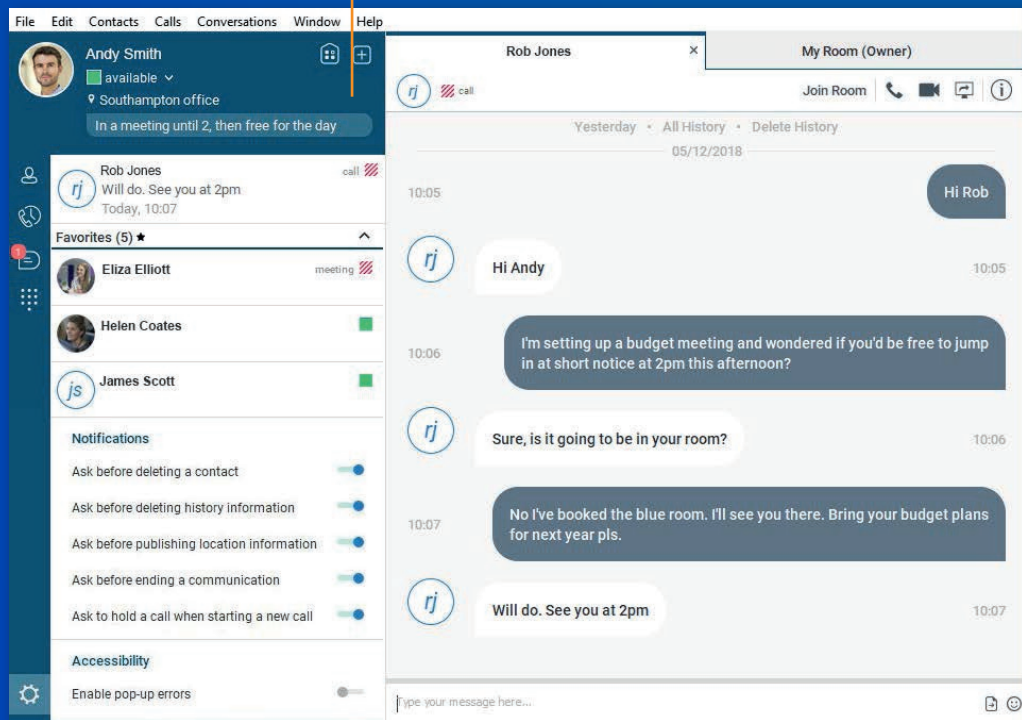
My Room for Conferencing

Contact List

Call History

Chat History

Dialpad



Options & Preferences

Live Chat

# Business Benefits

Great features – all in one place

Cloud Voice Collaborate is suitable for any sized business looking to improve productivity, increase collaborative team working, attract more diverse talent and speed up business decisions.



## Instant Messaging

Online chat between users, reducing email inefficiencies.



## Video Calling

Create a stronger collaborative experience using visual communication from mobile or desktop app.



## Presence

Shows personal status such as 'available', 'busy', 'meeting', 'away' that helps determine the best way to communicate.



## Ad-hoc and Planned Conferencing

Quick and easy multi-party collaboration using My Room, a personal and fully managed conferencing space for voice, video and sharing.



## Hosted PBX Features

The full telephony feature set and service including bundled minutes.

# Boost business performance

Let Collaborate enhance your business efficiency



## Improve the workplace experience

With the pressure on for businesses to appear always available to their customers, the technology provided to employees can make all the difference.

Employee engagement and satisfaction are vital parts of the employee experience and will have a knock-on effect to the customer. Collaborate works equally well on desktops, mobiles and tablets, so users will have their business communication system available wherever they are.



## Improve responsiveness

By providing enhanced communication tools that permit users to find the right person and work wherever they are,

businesses can improve decision-making, customer interaction and overall efficiency.



## Attract the next generation of candidates

With millennials set to be the biggest generation in the workforce, providing the right technology that caters for the way they work is essential. Millennials expect technology to be fast, accessible and on-demand.



## Reduce business costs & complexity

Through online tools such as Presence, Video Call and Collaboration, business travel is reduced. There is no time wasted switching between diverse apps, or waiting for co-workers to become available. Conversations are on topic and as efficient as possible. Employees can work flexibly through hot-desking, home working or on the move.



## Streamline IT operations

Cloud Voice Collaborate provides a range of business communication and collaboration tools, with an emphasis on control and administration through the portal removing the burden from the IT team.

Administrators can quickly configure the system according to the organisation's changing requirements, whilst employees can manage their communication environment easily through the desktop client and mobile app.

**We help you**

Work Better Together

## **Contact Our Team**

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