Empower
Your Employees

with Chess Cloud Adopt for Microsoft 365

Chess Cloud Adopt

Change Adoption: The Key to Your Microsoft 365 Success

Chess Cloud Adopt powered by Brainstorm Inc, is a cloud-based training platform that accelerates learning and improves your employee proficiency in Microsoft 365 applications.

Its interactive training, how-to-guides, instructional videos, and customised learning paths give employees hands-on experience that better equips them for their role.

While your people are learning, Chess Cloud Adopt transforms insight on employee training into usage reports that include employee adoption of tools and an overview of progress.
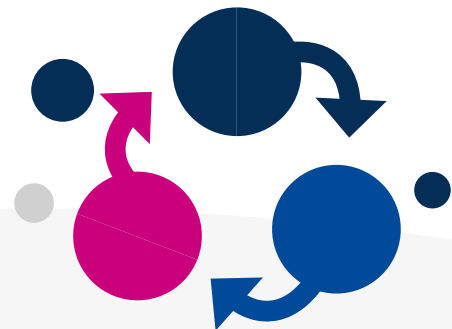
"Organisations that implement digital tools and self-serve tools to make information more accessible to staff are twice as likely to report their digital transformation journey as success."

Unlocking success in digital transformations, McKinsey, 2018

"Just 45 percent of respondents at larger firms, compared with 58 percent at smaller firms, say frontline employees are visibly engaged in transformations."

The people power of transformations, McKinsey, 2017

Empower your employees to be more productive

Microsoft 365 delivers a holistic collaboration solution that puts the right tools at team members' fingertips, so they can collaborate in the different ways they choose throughout the day.

While the millennial workforce is actively driving change, there's still a sizable segment of workers who struggle with the new modern workplace technology tools made available to them.

Source: Are workers ready for the workplace of the future?, Information Age, 2016

Digital Workspace

Security

the right tools for your team members

Adoption

Communications

Did You Know?

"Change doesn't happen automatically. Most employees don't want to use new technology rolled out by their organization."

Source: Microsoft 365 Adoption Guide, Microsoft, 2019

"80% of end users admit to using their communication tool of choice"

Source: Microsoft 365 Adoption Guide, Microsoft, 2019

Benefits of Chess Cloud Adopt

Security

Reduce security risk in your business by ensuring your people are aware of best practices.

Productivity

Increase productivity and protect return on investment.

Training

Robust and flexible training content.

Improved Knowledge

Increase employee knowledge on tools they use everyday.

Learning Paths

Employee guided learning paths are customised to different learning styles and roles within your business

Chess Cloud Adopt Packs

	Business	Enterprise	ACM+
Access to 5000+ Microsoft micro learning videos	✓	✓	✓
Expert led training – live and virtual	✓	✓	✓
Hundreds of practice guides and written materials	✓	✓	✓
Auto communications driving user engagement	✓	✓	✓
Single sign on for ease of user access	✓	✓	✓
Bi monthly content updates	✓	✓	✓
Reporting and tracking of user learning progress	✓	✓	✓
Upload custom content	✓	✓	✓
Gamification	✓	✓	✓
Searchable content	✓	✓	✓
Shareable content	✓	✓	✓
Standard skills paths	✓	✓	✓
User onboarding guide	✓	✓	✓
Tailored skills path creation	✓	✓	✓
Initial consultation		✓	✓
Microsoft graph integration		✓	✓
Dedicated virtual adoption consultant for ongoing support		✓	✓
Advice and guidance on skills paths development		✓	✓
Communications plan & assets		✓	✓
Management reporting		✓	✓
Dedicated adoption consultant, engagement strategist and change consultant			✓
Custom workforce analysis			✓
Custom communications planning strategy			✓
Quarterly service reviews and user insights			✓

Track and Report with the Enterprise and ACM+ Packs

The learning and adoption platform is fundamental to the remote enablement of users.

Not only can you ensure that a consistent and high level of enablement is being delivered but you can also track and monitor every step of the process users go though, including:

- User application understanding

- User perception of training

- Quality of training

- Relevance to their role

- User engagement with communications

- User engagement with learning materials

- User pass / fail rates (where appropriate)

- User confidence with key applications

- Software utilisation

- The engagement of your users via communications

- User engagement with the training

- The measurement of success criteria

"
"Companies of all sizes can benefit from creative, more digital approaches to engaging employees in a transformation…. More advanced communication tools will be especially helpful in large companies that struggle to engage the front line and in companies with many different sites or locations."

The people power of transformations, McKinsey, 2017

Source: https://www.businesswire.com/news/home/20170918005033/en/Information-App-Overload-Hurts-Worker-Productivity-Focus

Pricing

Chess Cloud Adopt Packs
(per user per month)

Business Pack	£2.50
Enterprise Pack	£3.50
ACM+ Pack	£5.00

The Chess Cloud Adopt service is also included in our **End User Support Packs.**

Chess is a Gold accredited Microsoft partner

We are on the Microsoft Technology Adoption Program (TAP) which allows our technical architects and solution specialists to work together with Microsoft on new features, advise on new developments and be the first to test the new releases.

Microsoft Partner
Microsoft

Gold Small and Midmarket Cloud Solutions
Gold Cloud Productivity
Gold Datacenter
Gold Cloud Customer Relationship Management
Gold Cloud Platform
Silver Collaboration and Content

Microsoft

About chess®

Chess is one of the UK's leading independent and trusted technology service providers, employing 480 skilled people across 6 UK sites, supporting a wide range of organisations.

By leveraging world-class technology, Chess helps you to connect your people, protect your data, grow your business, reduce your costs and work better together, which means your business, your people and your customers can thrive.

At Chess, we're passionate about our unique culture and our continuous investment in our people to be industry experts. We're extremely proud that our people voted us No.1 in 'The Sunday Times 100 Best Companies to Work for' list 2018, and we continue to celebrate more than ten years in the top 100.

WORK BETTER TOGETHER

PROTECT YOUR DATA

CONNECT YOUR PEOPLE

GROW YOUR BUSINESS

REDUCE YOUR COSTS

chess helps you

chess helps You

Reduce Your Costs

Contact Our Team Today

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